



Welcome to Hawaii Paradise Aqua Park Resort All-Inclusive Program

All Inclusive Privileges & Bracelet	<p>With this bracelet, which you have received upon check-in, you can enjoy the following services free of charge. The bracelet has to be worn the whole stay and to be shown if requested. The all-inclusive program starts from 10:00am Until 00:00 midnight. No alcoholic drinks are served between 06.00am - 10.00am. Alcoholic drinks are served for adult only (18+). Wine is served only in the restaurant.</p> <p>All Restaurants and all indoor bars are non-smoking. The official check-in time is 14:00. The check-out time is 12.00 noon.</p> <p><u>Please do not pay cash in our F&B outlets, but upon check-out at the Reception.</u></p>
• Paradise (Main Restaurant)	For All-Inclusive buffet Breakfast from 07:00 till 10:00 (no alcoholic, soft drinks are available during breakfast) Lunch from 13:00 till 15:00
• Bone Appetite Restaurant	Dinner from 18:00 till 20:30 Late dinner from 22:30 till 00:00 (At the main restaurant for late arrival & Excursions only)
• Baracoda Sea Food Restaurant	Works at the dinner (extra charge).
• Asian Restaurant	
• Sunset Bar	<u>Beverage</u> from 10:00 till 16:00 (Local Alcoholic Cocktails, local spirits, soft drinks, water, Juice, Beer, Espresso, Cappuccino, tea & Nescafe).
Snack Res. and Bar	<u>Snacks</u> from 15:00 till 16:00 (Fast Food)
Moon Bar at the beach	<u>Beverage</u> from 10:00 till 16:00 (Local Alcoholic Cocktails, local spirits, soft drinks, water, Juice, Beer, Espresso, Cappuccino, tea & Nescafe).
Star Bar at the Star Pool	<u>Beverage</u> from 10:00 till 16:00 (Local Alcoholic Cocktails, local spirits, soft drinks, water, Juice, Beer, Espresso, Cappuccino, tea & Nescafe).
Magic and Star Bar At Paradise Pool	<u>Beverage</u> from 10:00 till 16:00 (Local Alcoholic Cocktails, local spirits, soft drinks, water, Juice, Beer, Espresso, Cappuccino, tea & Nescafe).
Lobby Bar at the lobby area	<u>Beverage</u> from 10:00 till 00:00 midnight (Local Alcoholic Cocktails, local spirits, soft drinks, water, Juice, Beer, Espresso, Cappuccino, tea & Nescafe). Open 24 hrs. Please note that after midnight till 10:00 am all drinks (alcoholic and non-alcoholic) are against charge.
Food & Beverage	<p>All above Beverages drinks are served by One way cups from dispensers.</p> <p>Wine is only served at the main Restaurant and Specialty Restaurant during meals time.</p> <p>For your own safety all beverages around the pool bars and the beach are served in one way Plastic cups.</p> <p>All bottled and Cans Beverages ,bottled water, Fresh Fruits, Fresh juices, Turkish coffee Milk Shakes and sparkling wine are available against extra charge.</p> <p>The all-inclusive items (food & drinks) to be used only in the specific places (Restaurants or bars).</p> <p>In case of any allergies to any of the Food or Beverages please inform the Restaurant Manager.</p>
Dress Code	<p>Please note that swim wear is not to be worn in the Lobby & Reception areas or in the Restaurants during Breakfast, lunch and dinner.</p> <p>Smart casual is recommended to be worn during the Breakfast & Lunch meals.</p> <p>Elegant wear is recommended to be worn during the Dinner meal.</p>
Reception	Maintenance order, special requests in your room or any special occasions please contact the reception or dial Ext #0
Beach towel and Key card	The beach towel in the swimming pool, Lost beach towel will be charged with 200 EGP. and lost key card will charged 50 EGP
Topless	It is not allowed to sunbath topless.
Sunbed Reservation	Kindly be informed that it is not allowed to reserve a sunbed on the beach or pools
Mini-Bar	Please be advised that a mini-bar is available in the room. One small bottle of mineral water per adult will be provided on daily basis free of charge.
Safe Box	A digital safe available in your room free of charge. The instruction in different languages is located on the door of the safe box. Kindly keep your safe door open before you check out from the hotel.

[Hawaii paradise Aqua Park Resort](#)

[Km 13, Ahia Road – North Hurgada - Red Sea – Egypt](#)

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	The Management of Over Sea Aqua Park Resort accepts no responsibility for valuable items left outside the safe box or in an opened safe box.
Laundry	At your service against extra charge. Please use the price list and the laundry bag in your room. For more information please dial Ext. #0, (Payment at the Reception upon check-out).
Breakfast & Lunch box	Please contact your tour-leader to make an order at the reception for your excursions. It should be done at least one day before until 08.00pm. Ext. #0.
Limousine Service	Against extra charge. For the Limousine Service and Price-list, please contact the Limousine Desk at the lobby.
Clinic	The doctor is available 24hours upon request against extra charge
Internet Service (Wi-Fi)	Free WIFI connection in the lobby area. Contact reception for the internet cards and prices.
Telephone calls	To make any external phone call, please contact the reception (price list is available at the reception). For calling to other room please dial the room number direct.
Room Cleaning	Room cleaning takes place upon your request between 09:00 till 17:00 if you prefer certain time for cleaning please contact the reception. EXT .(0)
Wake-up Call	Please contact the reception to order your wake-up call. Ext. #0.
Check-out time	Please let the bellman desk know when we can pick up your luggage 1 day before your check out. Please note that the latest check out time is 12.00 noon. You are kindly requested to bring back the room key card to the reception and settle your account if you have any extras to pay. Please note that we do not accept the payment with coins.
Local Legislation	The Health & Safety standards and regulations in Egypt may not be the same as in your country.
Health & Safety	Please note that for your own safety you should refrain from swimming for 2 hours after a long flight
Aqua Park	Working hours: 10:00 a.m. – 12:00 am 15:00 p.m. – 16:00 pm The minimum height of children is 120cm.
	You still need to protect yourself against # Covid-19, wherever you are : *Wash your hands frequently. *Cover coughs and sneezes. *Avoid touching your face. *Avoid crowded places and limit time in enclosed spaces. *Keep a distance of at least 2 meters from others. *Regularly frequently touched objects and surfaces. *Isolate yourself from others if feeling unwell and seek care, if needed. #Stay safe

We recommend that food, drinks and water are not to be brought into the hotel from outside for Health & Safety reasons.

Should you wish to invite visitors into the hotel, please speak to reception staff first as this will incur a charge. Visitors can be only at Lobby area.

Please contact Reception for any further information.

Thank you for choosing Hawaii Paradise Aqua Park Resort for your holiday and we all wish you a very memorable stay.

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